



InCites Benchmarking and Analytics

External Release Notes | IC3.0

Production Release Date: September 30, 2020

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Release Overview

As announced in our [blog post](#), we're releasing a series of updates to the InCites experience to make the platform more intuitive, inviting, and valuable to you and your organization. Each of these updates were informed by InCites users, through surveys, conversations, and prototype-testing over the past year. Thank you to all who shared feedback!

You probably have an InCites workflow you're accustomed to—so throughout the new experience, you'll see highlights pointing out what's changed.

If you have any questions, please contact: Rohit Kulkarni, Product Manager, InCites, Rohit.Kulkarni@Clarivate.com

Supported Browsers

Most current browsers will work with InCites. For best performance, we recommend the latest versions of:

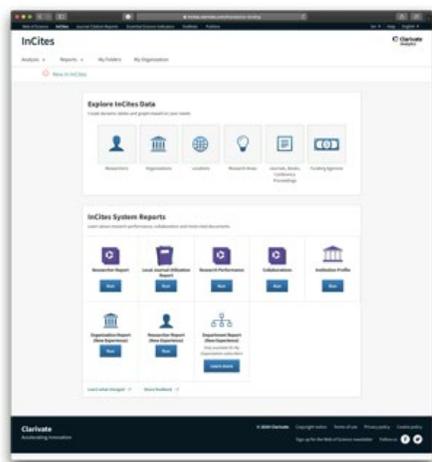
- [Chrome](#)
- [Firefox](#)
- [Edge](#)
- Internet Explorer 11¹

¹We strongly recommend moving away from IE11. Microsoft too [recommends](#) using the new Microsoft Edge as your default browser.

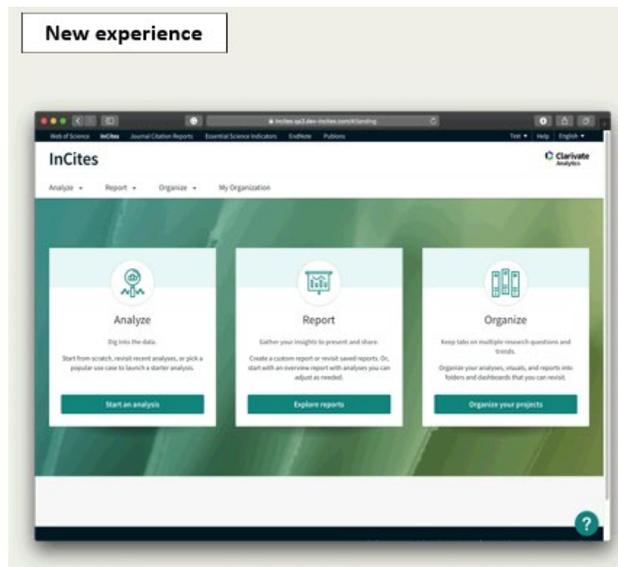
A New Experience for InCites

If you're a longtime InCites user, the new homepage can help you quickly dive into key tasks and revisit past work. If you're new to InCites or introducing a colleague to the platform, the new homepage provides clear entry points and a sense of what to expect.

Old experience



New experience



Global Header and Navigation

The Global header continues to be divided in to four sections as before and reflects the three boxes from the homepage.

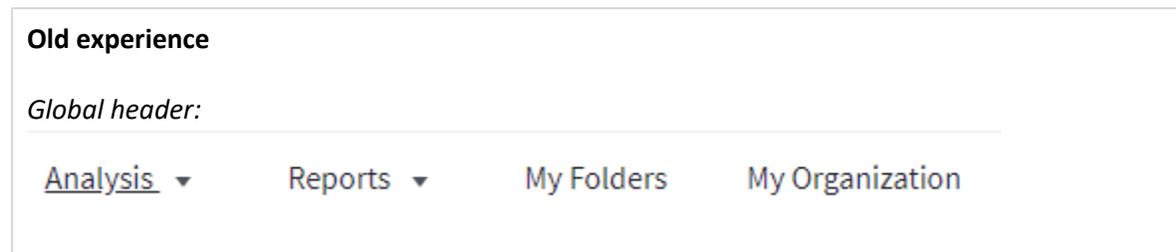
Analyze: Access the six entity types from this dropdown

Report: Updated with the two Overview Reports (Three, if you are My Organization subscriber)

Organize: Quickly jump into your Folders or Dashboard Analysis. “My Folders” is now “Folders” and is the place where is where you can organize and revisit your saved analyses (Dashboard), custom reports, and custom datasets.

Old experience

Global header:



The screenshot shows a horizontal navigation bar with four items: 'Analysis' (with a dropdown arrow), 'Reports' (with a dropdown arrow), 'My Folders', and 'My Organization'.

New experience

Global header:



The screenshot shows a horizontal navigation bar with four items: 'Analyze' (with a dropdown arrow), 'Report' (with a dropdown arrow), 'Organize' (with a dropdown arrow), and 'My Organization'.

Homepage View

The new homepage features ways to quickly dive into key tasks and revisit past work. It also includes a feed of InCites updates via Resource Center (The ? at bottom right of each page).

Old experience

Homepage:



This block is a placeholder for the old homepage view, containing the text 'Old experience' and 'Homepage:'.

Explore InCites Data

Create dynamic tables and graphs based on your needs.

					
People	Organizations	Regions	Research Areas	Journals, Books, Conference Proceedings	Funding Agencies

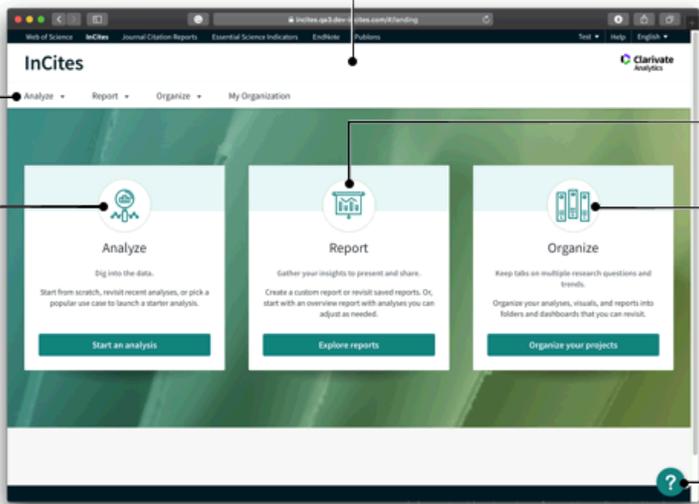
InCites System Reports

			
Faculty Report	Department Report	Researcher Report	Local Journal Utilization Report
Learn More Run			

New experience

Homepage:

New landing page
quickly start analyses, access reports, or organize your projects.



Quick access
remains available – in the same location – for expert users who know precisely where they want to go.

Analyze
access the ready-to-use starter analyses.

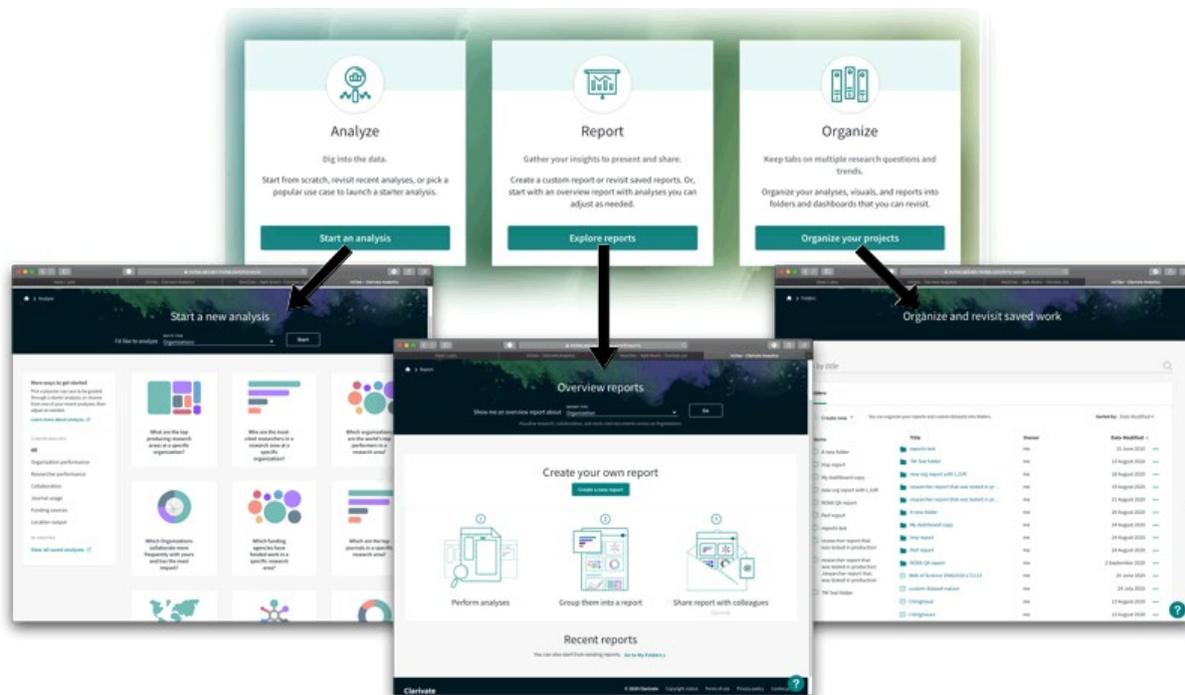
Report
create new reports, access system reports.

Organize
manage your dashboards, reports, and datasets.

Help and guidance
is now available throughout. The 'resource center' is available on every page.

Navigation in New Homepage View

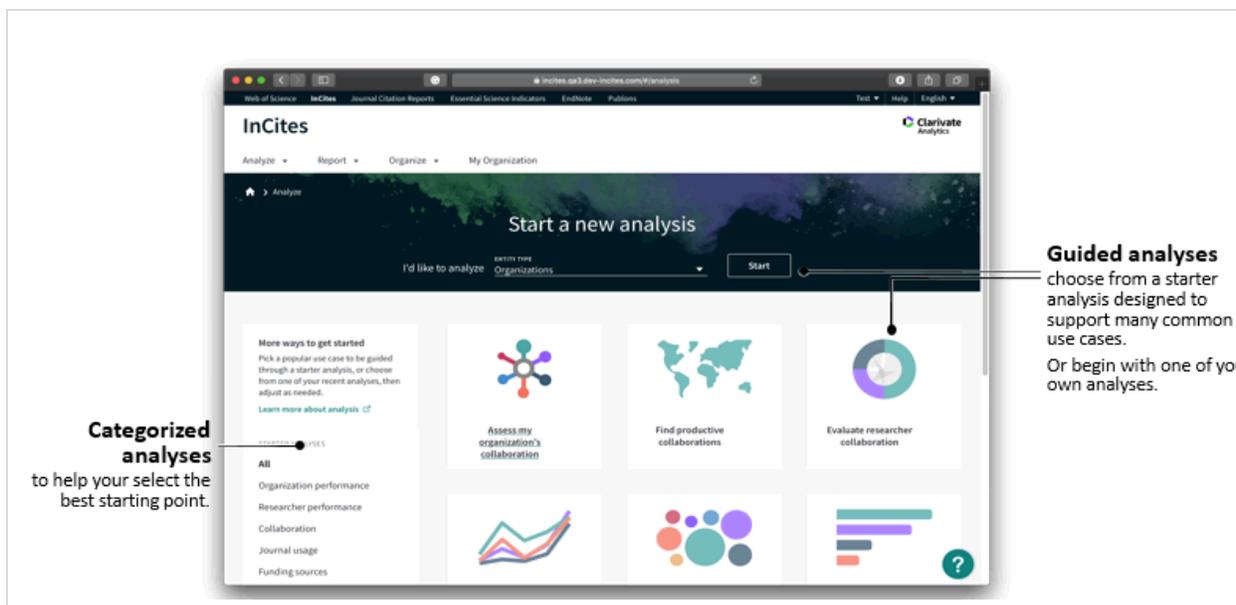
Each box in the home page will take you to the corresponding landing pages.



Start an Analysis

There is a new “Start an Analysis” page that is like the old experience for the homepage, but with more context about each option for starting an analysis. You can start an analysis by choosing an entity type (formerly **explorers** or **master tiles**), use a starter analysis based on popular use cases, or revisit a saved analysis. The Starter Analysis acts as a guide/walkthrough on the most frequently used use cases.

<p>Old experience</p> <p>N/A</p>
<p>New experience</p> <p>New “Start an analysis” page:</p>



Explore Reports

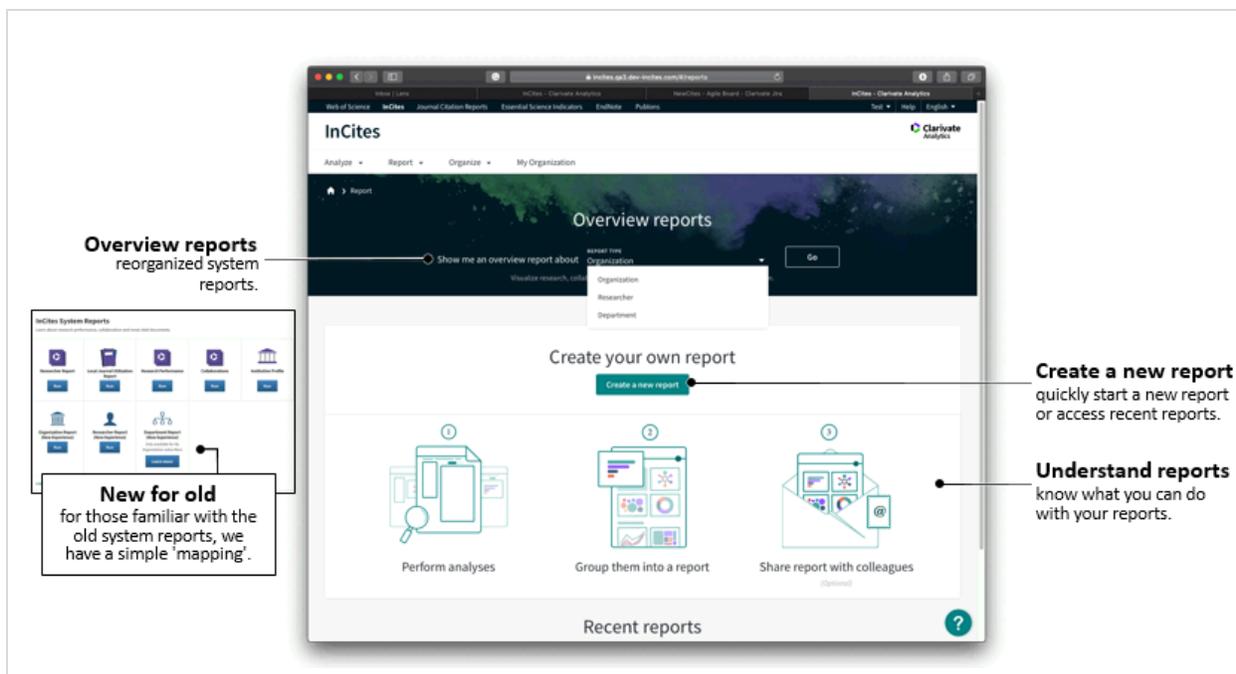
There is a new section called “Reports,” where you can view an Overview Report (formerly called “System Reports”), create your own report, or jump to Folders to revisit recent reports.

Old experience

N/A

New experience

New “Report Landing” page:



Organize your Projects

The new Folders page is like the layout of **My Folders** but with a refreshed look that is more like modern file-sharing interfaces. The new Folders area is a place where you can revisit your custom reports and custom datasets and organize them into folders.

Old experience

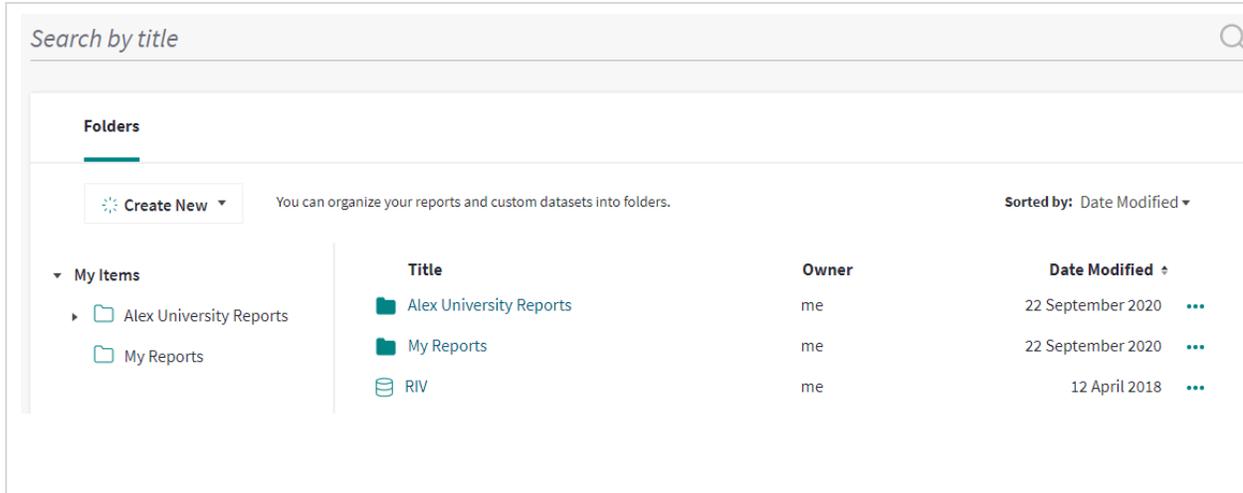
My Folders:

- ▼ My Items
- ▶ Test folder 1
- ▶ x

<input type="checkbox"/>	Title	Owner	Date Modified
<input type="checkbox"/>	x	me	Sunday, June 24, 2018
<input type="checkbox"/>	Test folder 1	me	Tuesday, April 10, 2018

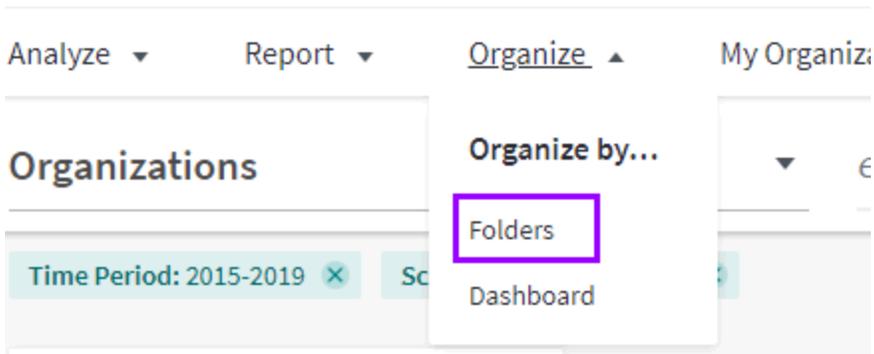
New experience

Folders page:



You can reach the **Folders** page using the **Organize** header as well

InCites



Resource Center

The continuous help available in the *Resource Center* helps you quickly get up to speed by accessing tips, updates and training guides from every page and on-board users faster and efficiently.



Start an Analysis

A new experience for analyzing data

Still the best data, now with the experience to match.

Clear and simple workflows

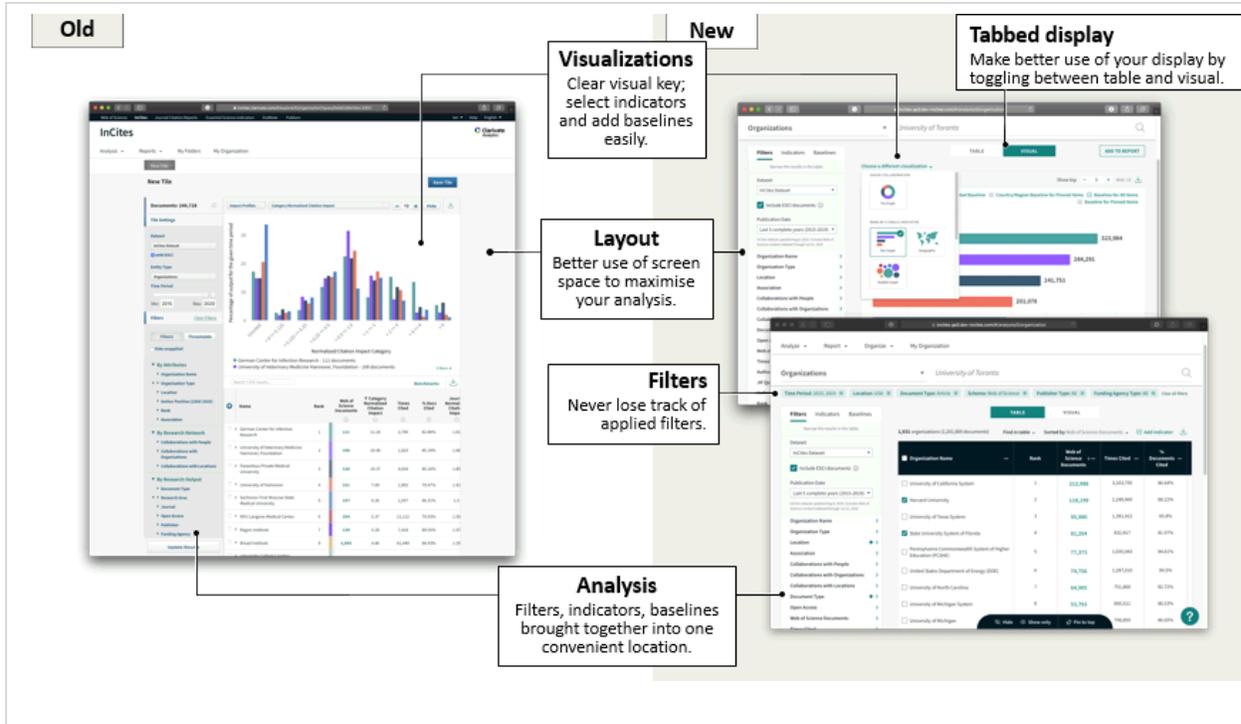
Adjustments to layout and hierarchy make it easier to move through the typical steps of an analysis—for example, the data table is the primary view, and you can show the visualization only when you're ready.

Context and confidence

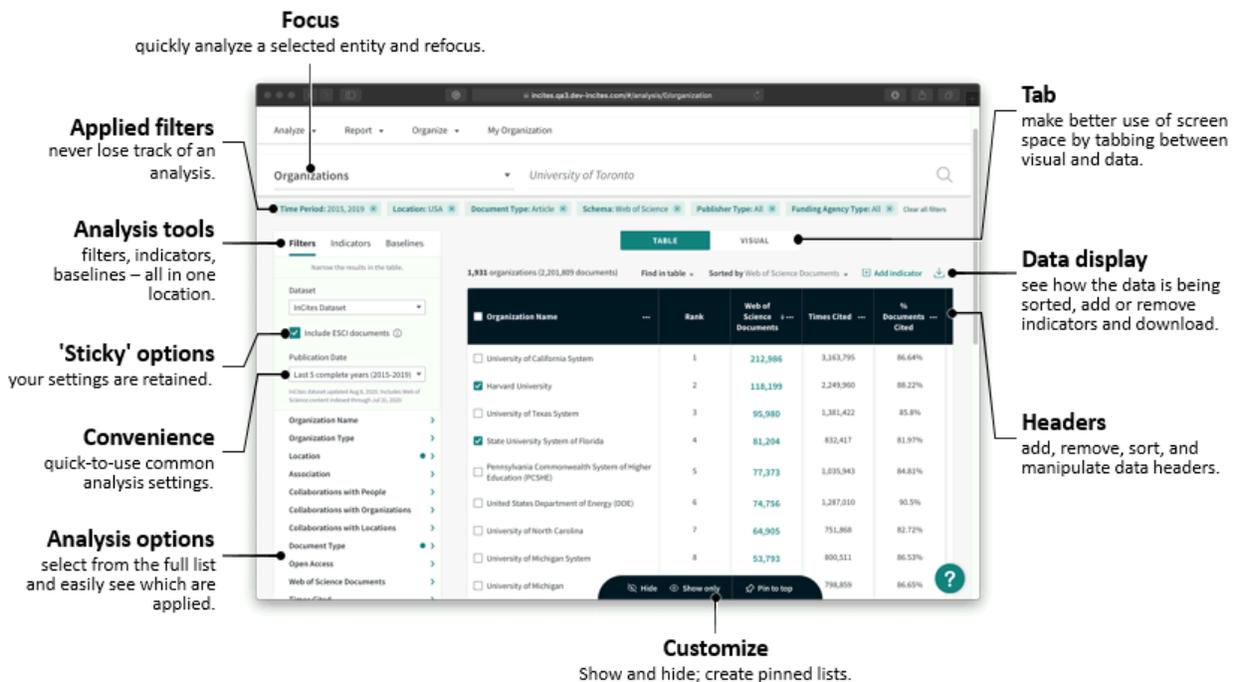
Definitions and tips about filters and indicators give context so you can be confident about your slicing and dicing of the data.

Layout change: You'll see just the table when you start, then you can switch to the visual when you're ready.

Old vs New experience: *Main view of an analysis:*



New features: We got a bunch of additional new features and enhancements to help users with their analysis



Analysis Header

Layout change: The option to filter by entity and entity name, a common first step, is now at the top.

Old experience

Entity type and name search as part of filter sidebar:

The screenshot shows the 'Old experience' interface. On the left is a sidebar with filter options. The 'Dataset' is set to 'InCites Dataset'. Under 'Entity Type', 'Organizations' is selected. The 'Time Period' is set from 1980 to 2020. In the 'Filters' section, under 'By Attributes', 'Organization Name' is selected. The main area shows a table of top organizations.

Name	Rank
University of California System	1
Centre National de la Recherche Scientifique (CNRS)	2
University of London	3
Harvard University	4
Chinese Academy of Sciences	5
University of Texas System	6
Russian Academy of Sciences	7
Pennsylvania Commonwealth System of Higher Education (PCSHE)	8
United States Department of Energy (DOE)	9
State University System of Florida	10

New experience

Entity type and name search as part of new top search bar:

Analyze ▾ Report ▾ Organize ▾ My Organization

Organizations ▾ *e.g. University of Toronto*

Time Period: 2015-2019 ✕ Schema: Web of Science ✕

Filters Indicators Baselines TABLE

Narrow the results in the table.

Dataset
InCites Dataset ▾

Include ESCI documents ⓘ

Publication Date
Last 5 complete years (2015-2019) ▾

InCites dataset updated Sep 5, 2020. Includes Web of Science content indexed through Aug 31, 2020

Organization Name >

14,120 organizations (13,605,542 documents)

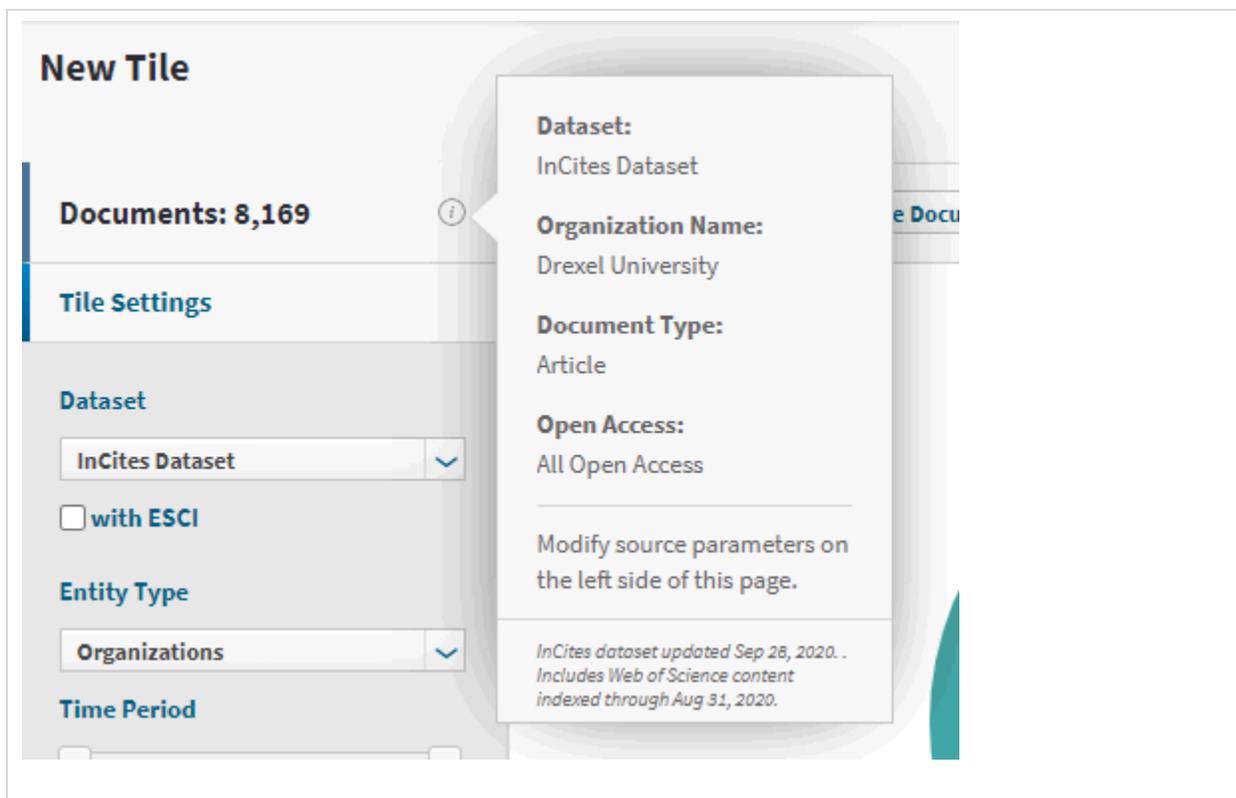
<input type="checkbox"/> Organization Name	...	Rank
<input type="checkbox"/> University of California System		1
<input type="checkbox"/> Chinese Academy of Sciences		2
<input type="checkbox"/> Centre National de la Recherche Scientifique (CNRS)		3

Applied Filters

New layout: Easily keep track of applied filters

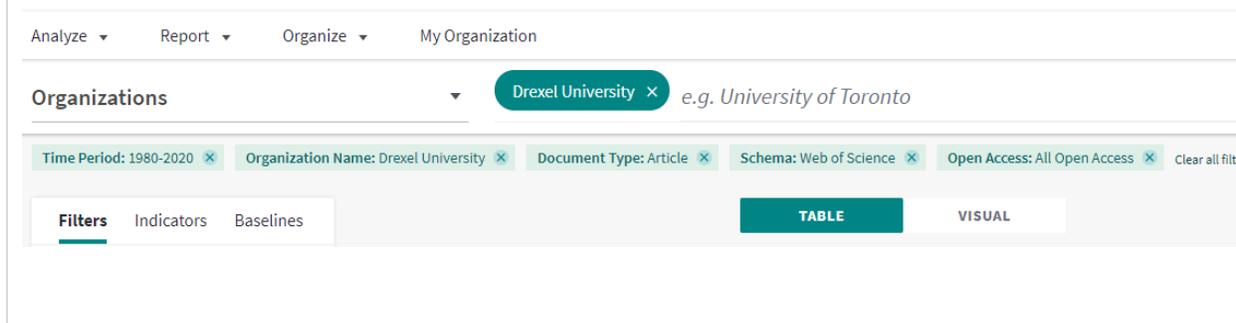
Old experience

Applied filters visible only on tooltip:



New experience

Applied filters easily available below the header:



Filters, Indicators and Baselines

New layout: We've grouped together related content in the filters, indicators, and baselines sidebars to draw clear relationships between options and make it easy to browse and find the right option.

Thresholds are integrated with filters.



Contextual Help

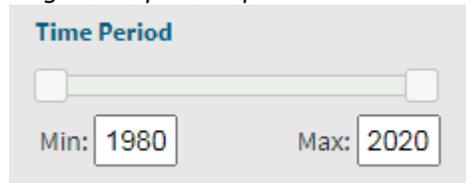
New feature: You'll see help text when and where you need it, primarily in the sidebars for adding indicators, and baselines. Definitions and tips give context so you can be confident about your slicing and dicing of the data

Time Period

New feature: Different Time Period options available to pick the one that suits you the best

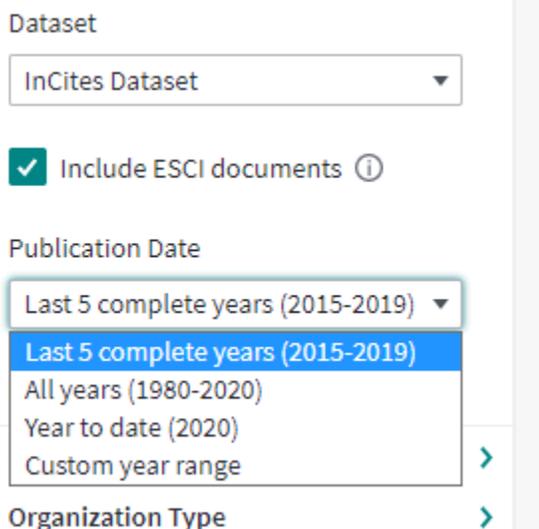
Old experience

Single time period option:



New experience

Multiple time period options to apply. You can also choose the Custom year range to pick a start and end year in your analysis as before.



Web of Science extraction dates and InCites data refresh dates are visible together with the time period filter

Publication Date

Last 5 complete years (2015-2019) ▼

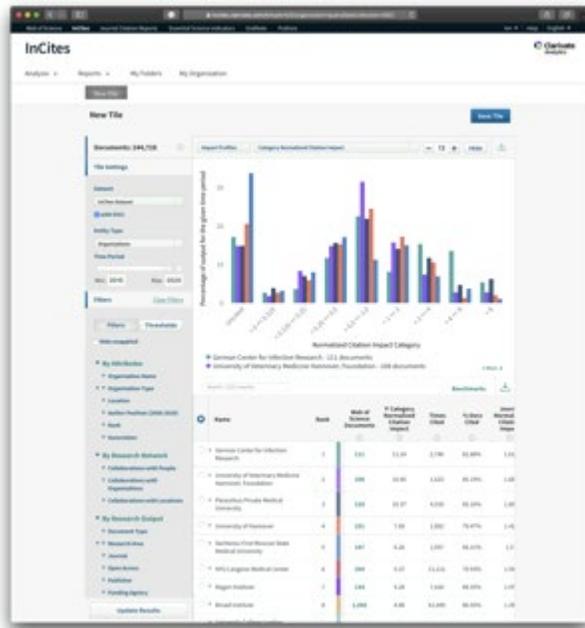
InCites dataset updated Sep 5, 2020. Includes Web of Science content indexed through Aug 31, 2020

Data table vs Visualization

New layout: The data table and visualization is now in tabbed view allowing users to focus more on the data. User can apply filters, add indicators, pin or exclude items as before. The “Search” functionality is now renamed to “Find in table”. Data and trend exports continues to be supported in the new format.

Old experience

Data table and Visualization displayed together forcing users to “hide” the visualization in order to focus on the data table



New experience

Data table and Visualization are tabbed, so users can review the data, apply the filters and when ready, plot the data into a visualization:

The screenshot shows the InCites web interface for the University of Toronto. It displays a table of organizations with the following columns: Organization Name, Rank, Web of Science Documents, Times Cited, and % Documents Cited. The table is sorted by Web of Science Documents. A dropdown menu is open on the 'Web of Science Documents' header, showing options like 'Hide', 'Show only', and 'Pin to top'. The table data is as follows:

Organization Name	Rank	Web of Science Documents	Times Cited	% Documents Cited
<input type="checkbox"/> University of California System	1	212,986	3,163,795	86.64%
<input checked="" type="checkbox"/> Harvard University	2	118,199	2,249,960	88.22%
<input type="checkbox"/> University of Texas System	3	95,980	1,381,422	85.8%
<input checked="" type="checkbox"/> State University System of Florida	4	81,204	832,417	81.97%
<input type="checkbox"/> Pennsylvania Commonwealth System of Higher Education (PCSHE)	5	77,373	1,035,943	84.81%
<input type="checkbox"/> United States Department of Energy (DOE)	6	74,756	1,287,010	90.5%
<input type="checkbox"/> University of North Carolina	7	64,905	751,868	82.72%
<input type="checkbox"/> University of Michigan System	8	53,793	800,511	86.53%
<input type="checkbox"/> University of Michigan			798,859	86.65%

Column Headers

New feature: Use the dropdown on a column header to see more options.

Old experience

No Column headers:

Web of Science Documents	Category Normalized Citation Impact	Times Cited	% Docs Cited	Documents in Q1 Journals	Documents in Q2 Journals
1,526,203	1.83	53,090,463	74.48%	617,058	175,699
944,611	1.19	23,538,223	83.54%	363,971	149,577

New experience

Column header dropdown:

Visual

View in table ▾ Sorted by Web of Science Documents ▾ [+ Add](#)

Web of Science Documents	Times Cited	% Documents Cited
Number of times the set of publications has been cited		70.2%
		81.62%
		78.81%
		65.9%
		70.1%

Add an Indicator

New feature: To add an indicator, instead of a difficult-to-find gear icon, you can use the indicator sidebar, which provides more context, or the “Add indicator” button above the data table, which is more of a quick-add option.

Previously indicators could only be added via the 'cog' icon.

Now indicators are part of the analysis sidebar to bring all elements of an analysis into one easy-to-find and use place.

Additionally quickly add and remove indicators on-the-fly to modify your analysis.

Document List Window

The document list window is adapted to the new layout

Old experience

The Document list window and View in Web of Science:

Web of Science Documents

Documents Per Page View in Web of Science

Article Title	Authors	Source	Research Area	Document Type	Volume	Issue	Pages	Publication Date	Times Cited	Journal Expected Citations	Category Expected Citations	Journal Normalized Citation Impact	Category Normalized Citation Impact
Random forests	Breiman, L	MACHINE LEARNING	COMPUTER SCIENCE, ARTIFICIAL INTELLIGENCE	Article	45	1	5-32	2001	35,237	881.36	46.12	39.98	764.06

New experience

The Document list window and View in Web of Science:

1 of 14,120 organizations

ORGANIZATION DETAILS
University of California System
 Web of Science Documents ([View in Web of Science](#))

Documents Per Page: 10 | 324531 total documents | < 1 - 10 > | [Download table](#)

Article Title	Authors	Source	Research Area	Document Type	Volume	Issue	Pages
Fully Convolutional Networks for	Long, Jonathan; Shelhamer, Evan;	2015 IEEE CONFERENCE ON	COMPUTER SCIENCE, ARTIFICIAL	Proceedings Paper	n/a	n/a	3431-3440

Descriptive Refocus

The refocus is now moved to the document list view

Old experience

Refocus integrated with the data table:

	Name	Rank	▼ Web of Science Documents
<input type="checkbox"/>	▼ University of California System	1	1,526,203
<div style="display: flex; justify-content: space-between; align-items: center;"> Collaborating Organizations Preview Refocus </div>			
<input type="checkbox"/>	► Centre National de la Recherche Scientifique (CNRS)	2	944,611

New experience

Refocus moved into document list window so users can analyze the documents first and then move to a different entity:

Article Title	Authors	Source	Research Area	Document Type	Volume	Issue
Fully Convolutional Networks for Semantic Segmentation	Long, Jonathan; Shelhamer, Evan; Darrell, Trevor	2015 IEEE CONFERENCE ON COMPUTER VISION AND PATTERN RECOGNITION (CVPR)	COMPUTER SCIENCE, ARTIFICIAL INTELLIGENCE	Proceedings Paper	n/a	n/a
Fully Convolutional Networks for Semantic Segmentation	Shelhamer, Evan; Long, Jonathan; Darrell, Trevor	IEEE TRANSACTIONS ON PATTERN ANALYSIS AND MACHINE INTELLIGENCE	ENGINEERING, ELECTRICAL & ELECTRONIC; COMPUTER SCIENCE, ARTIFICIAL INTELLIGENCE	Article	39	4

Refocus to view **organizations that collaborate with this entity** Go

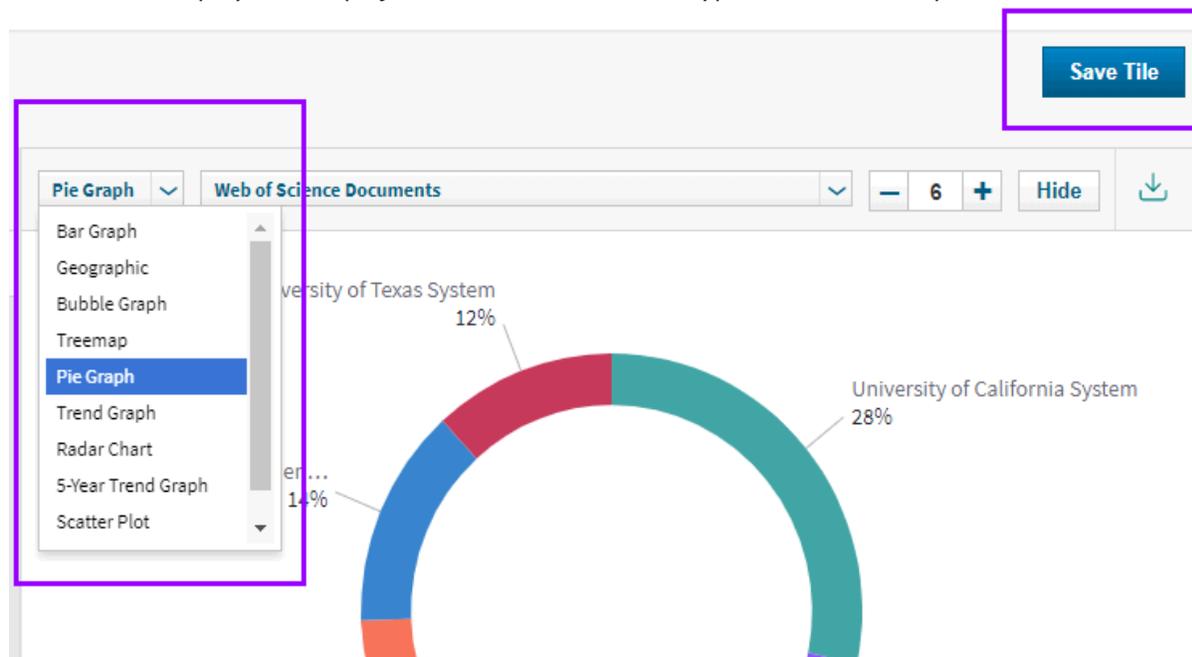
This will show the organizations that collaborate with this organization.

Visualization

We have made it easy for you to focus on the data table, building a query and running your analysis first before plotting the data in the visualization.

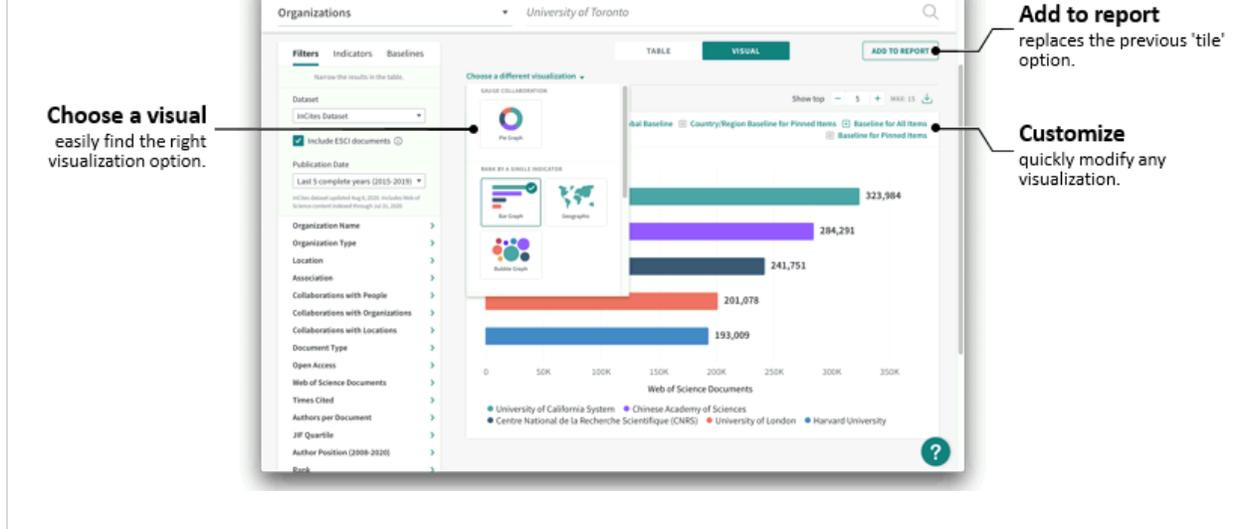
Old experience

Visualization displayed on top of the data table with each type listed in the dropdown:



New experience

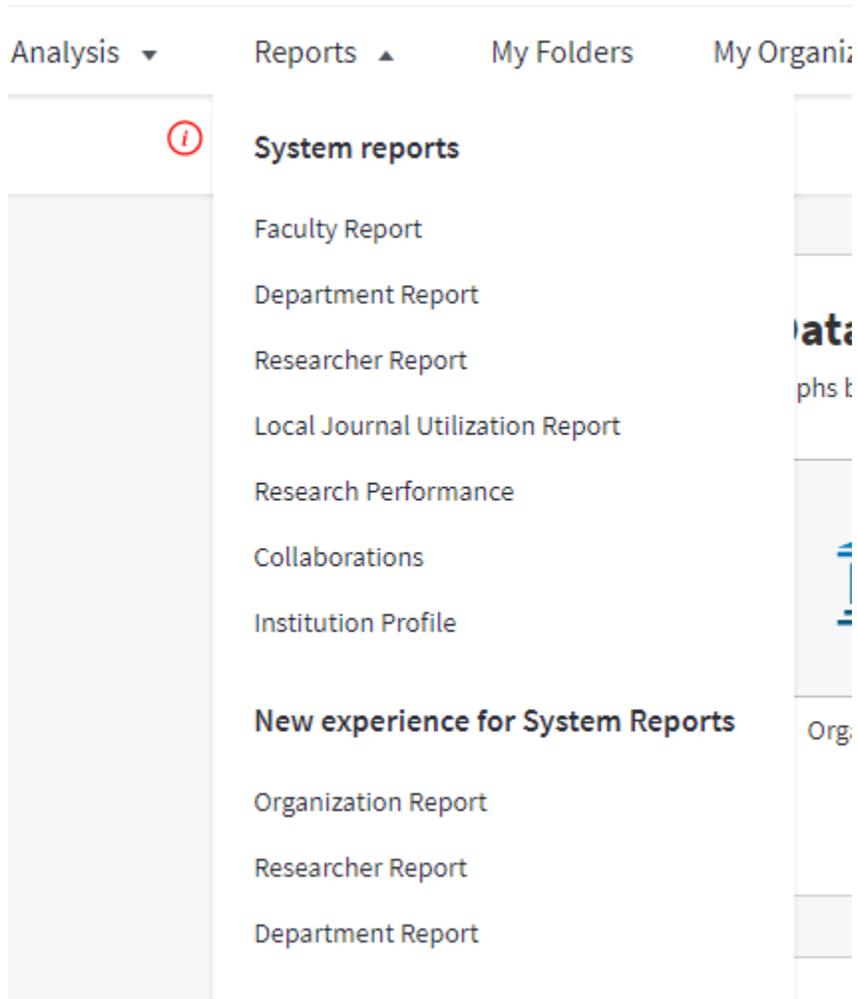
Visualizations moved to its own tab with a little preview of each visualization type. Quickly customize any visualization by adding baselines to the data or add the visualization to your custom report.



Explore Reports

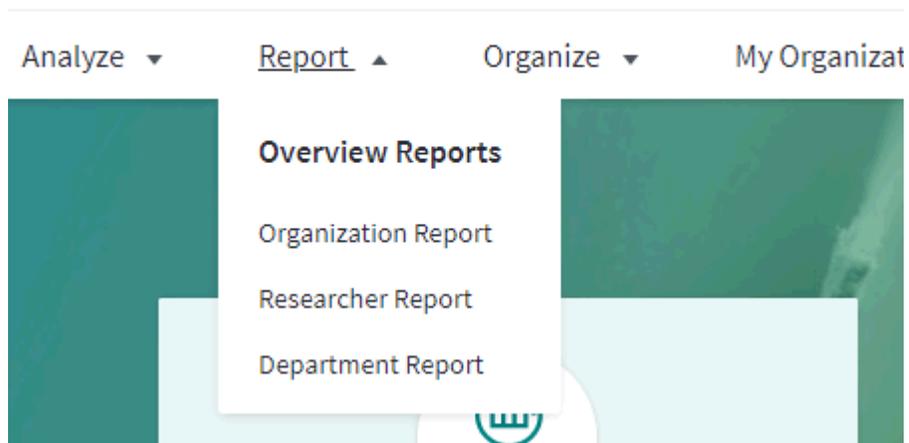
Overview Reports

Earlier this year, we consolidated tiles from existing Seven System Reports (Five for non-My Organization subscriber) in to three “Overview” Reports (Two for non-My Organization subscriber).



With this release, transition to the Overview Reports is complete.

InCites



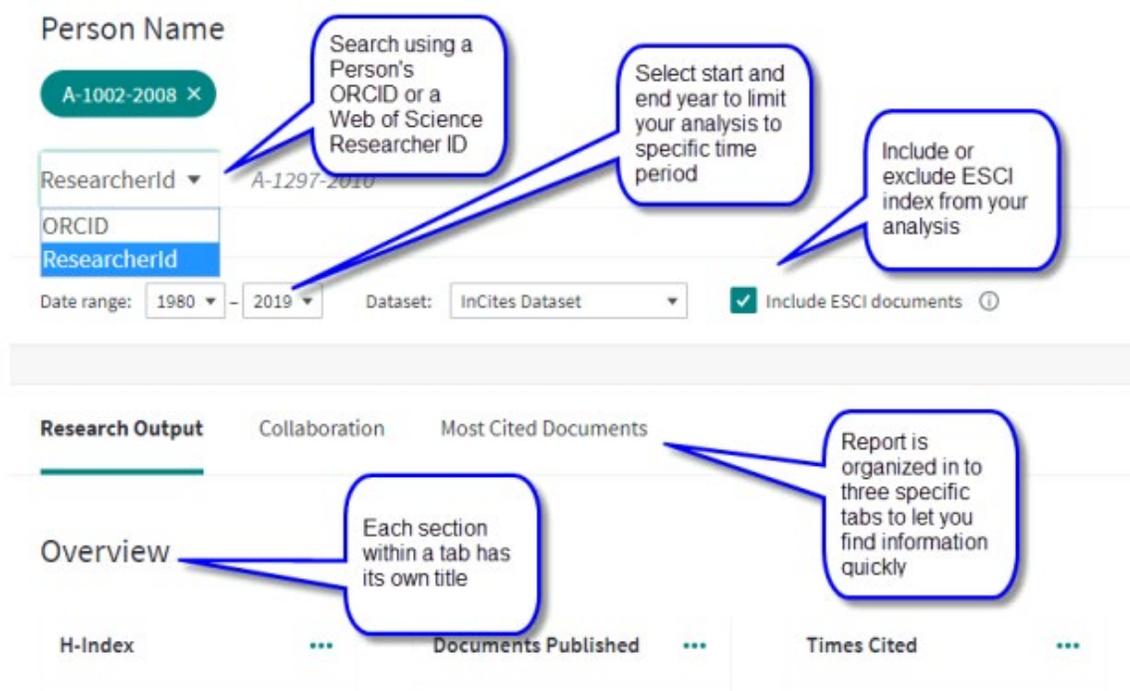
Overview reports are designed to include more structure and context for data by way of report tabs and filtering, which allow users to customize the fundamental parameters of the report: time-period and dataset. These design improvements make the Overview Report a more customizable and relatable component of the application

Filters

Report filters cascade to all analyses within a report and provide users with the ability to customize their report based on fundamental and key aspects of research data.

Report Tabs

The tiles in each Overview Report is organized into tabs and section indicate the category or topic of the analyses within it. They now communicate an effective content hierarchy making it easier to navigate and comprehend data within the report.



Where is Local Journal Utilization Report?

The Local Journal Utilization Report (LJUR) is now part of the Organization Report, giving you a more comprehensive view of the analyzed institution. The six tiles from existing LJUR and migrated over to the "Journal Utilization" tab within the Organization Report.

Organization Name

Harvard University ×

e.g. University of Toronto

Date range: 1980 - 2020 Dataset: InCites Dataset Include ESCI documents ⓘ

Research Performance Collaboration **Journal Utilization** Most Cited Documents

Journal Performance

In which journals do Harvard University authors outperform the average journal citation rate?

Journals are ranked by Journal Normalized Citation Impact, identifying

In which journals do Harvard University authors publish most frequently?

Journals are ranked by the number of documents the selected

Note: Like LJUR, data in tiles under Citing Journals and Cited Journals sections is limited to 2006 start year only.

Where are the tiles from existing System Reports?

Majority of the tiles from existing System Reports are moved over to the three Overview Reports. A mapping file is created for your convenience and is available in help.

Organize Your Projects

Dashboard View

“Dashboard” is now available under the “Organize” header menu item and is adapted to the new UI

InCites

Analyze ▾ Report ▾ Organize ▲ My Organizi

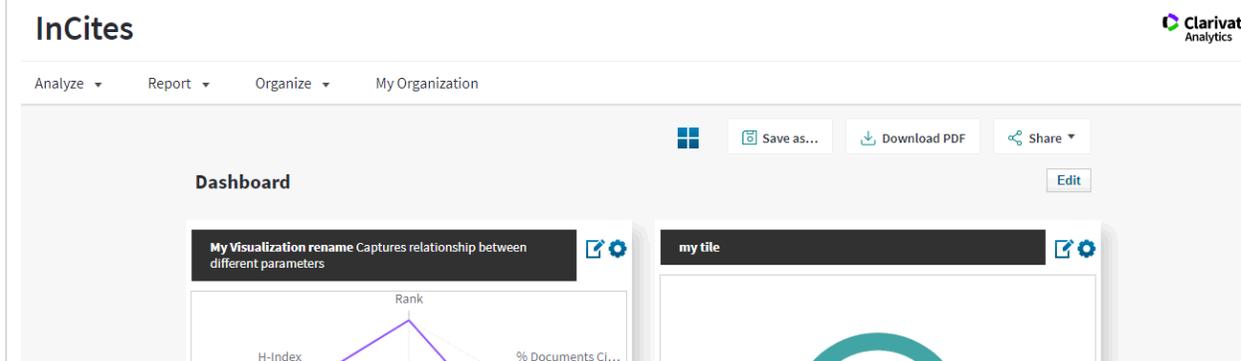
Organizations

Time Period: 2015-2019 × Sc

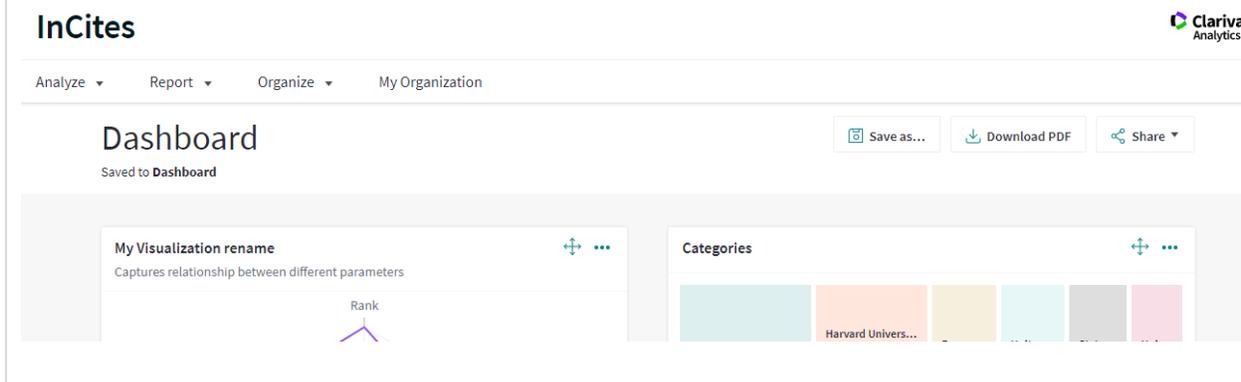
Organize by... ▾

- Folders
- Dashboard**

Old experience: Dashboard



New experience: Dashboard



Next Steps

As we continue iterating through the new experience, we would love to hear your feedback and make appropriate changes whenever necessary. If you have any questions or comments, please reach out to our [customer care](#) team.

All of our training resources are now in [one](#) place: User can view on-demand videos, “how-to” guides and live training sessions accessible from one, centralized place.

Please join our InCites [google group](#) to connect with other InCites users to share use cases and recommendations.